

MOOSEHAVEN SKILLED NURSING FACILITY
VISITATION POLICY UNDER CMS QSO-20-39-NH Revised 3/2022

Moosehaven allows visitation at all times and for all residents as permitted under this regulation. Visitors who have a positive viral test for COVID-19, symptoms of COVID-19 or currently meet the criteria for quarantine may not enter the Skilled Nursing Facility. Any individual who enters the facility is required to adhere to the Core Principles of COVID-19 Infection Prevention as outlined in this policy at all times.

Core Principles of COVID-19 Infection Prevention

- 1) Visitors will be screened for signs and symptoms of COVID-19 prior to entering the Skilled Nursing Facility.
- 2) Visitors must wear a face covering or mask covering the mouth and nose
- 3) Visitors must maintain social distancing of at least six feet in all common areas and with residents and staff they are not visiting
- 4) Visitors must follow hand hygiene using alcohol based hand sanitizer
- 5) Visitors must follow instructional signage posted throughout the facility
- 6) Visitors must receive instruction on the risk to both the visitor and the resident associated with visitation
- 7) Visitors must receive and acknowledge instruction from staff on COVID-19 signs and symptoms, infection control precautions, use of face mask and other PPE, and designated areas for visiting
- 8) Physical barriers may be used to further reduce the risk of transmission when needed.
- 9) Facility will maintain cleaning and disinfecting in high-frequency touch surfaces often and designated visiting areas after each visit.
- 10) Staff will maintain appropriate use of PPE.
- 11) When necessary and possible Moosehaven will maintain separate dedicated areas for COVID-19 care.
- 12) Moosehaven will conduct resident and staff testing based on CDC and OSHA guidelines.
- 13) Visitors and anyone else who enters the facility who are unable to adhere to these core principles of COVID-19 infection prevention will not be permitted to remain in the facility and will be asked to leave.

Individuals who may be allowed to enter the facility

- 1) Facility residents
- 2) Facility staff
- 3) Any individuals or providers giving necessary health care to a resident provided that such individuals or providers comply with the most recent CDC requirements for Personal Protective Equipment, COVID 19 testing, COVID-19 vaccination where applicable and comply with the most recent infection control requirements of the facility and CDC guidelines.

- 4) Hospice or palliative care workers caring for residents in end of life situations and must comply with the most recent CDC requirements for Personal Protective Equipment, COVID 19 testing, COVID-19 vaccination where applicable and comply with the most recent infection control requirements of the facility and CDC guidelines.
- 5) Family members, friends and individuals visiting following this policy
- 6) Family members, friends and individuals providing other forms of Compassionate Care.
- 7) Public guardians as set forth in chapter 744 of the Florida Statutes subsection 744.102(17) and their professional staff pursuant to subsection 744.361(14) of the Florida Statutes.
- 8) Representatives of the federal or state government seeking entry as part of his/her official duties including but not limited to Long Term Care Ombudsman program, representatives of the Department of Children and Families Services, the Department of Health, the Department of Elder Affairs, the Agency for health Care Administration, the Agency for Persons with Disabilities, a protective and advocacy organization under 42 USC 15041, the Office of the Attorney General, any law enforcement officer and any emergency medical personnel.

Screening and Exclusion

- 1) All individuals entering the facility must be screened prior to entry using the standard form developed for this purpose by the facility that meets current CDC guidelines.
- 2) No individual who meets the screening criteria below will be allowed to enter the facility:
 - A) Any individual currently infected with COVID 19 and does not meet the most recent CDC guidelines to end quarantine.
 - B) Any individual showing signs or symptoms of or disclosing the presence of a respiratory infection, cough, fever, shortness of breath, sore throat, chills, headache, muscle pain, repeated shaking with chills, new loss of taste or smell or any other COVID 19 symptoms identified by the CDC.
 - C) Any individual who has been in contact with any person known to be infected with COVID 19 who does not meet the most recent recommendations from CDC to end quarantine.
- 3) All individuals who have entered the facility are required to immediately inform the facility if they develop a fever or other symptoms consistent with COVID 19 or test positive for COVID 19 within 14 days of a visit to the facility.
- 4) General visitors and compassionate care visitors may be required to submit to facility provided COVID 19 testing based on the most recent CDC and FDA guidance.
- 5) Any individual who fails to follow infection prevention and control requirements or other COVID 19 related rules of the facility after attempts by the facility to educate and discuss the issue with the individual may have their visitation restricted or may not be allowed to enter the facility.

Visitation

Residents have the right to receive visitors of his or her choosing at a time of his or her choosing in a manner that does not impose on the rights of another resident such as clinical or safety restrictions. Therefore, if a visitor, resident, or their representative is aware of the risks associated with visitation, and the visit occurs in a manner that does not place other residents at risk, such as in the resident's room, residents will be allowed to receive visitors. Visitation will be person-centered, considering the residents' physical, mental and psychosocial wellbeing and support their quality of life. During times of substantial to high community transmission and an outbreak investigation in the facility visitation will be allowed but may have restrictions.

- 1) Visitation will be supported based on the resident's individual physical, mental and psychosocial wellbeing and to enhance their quality of life.
- 2) The number of visitors for each resident is limited only by the ability to maintain social distancing in the space available.
- 3) Visitors must:
 - A) Be able to follow and maintain infections control, social distancing and use of Personal Protective Equipment as instructed by staff.
 - B) Sign a consent form noting understanding of the facility's visitation and infection prevention policies and the potential risk of visitation.
 - C) Maintain social distancing of at least six feet with staff and other residents, and limit movement in the facility to designated areas.
 - D) Visits will be conducted outdoors on the screened porches or under tents in the courtyard whenever possible taking into account weather and resident condition/needs.
 - E) Visit in the facility designated areas which may or may not include the resident's room.
 - F) Wear a face mask and perform proper hand hygiene as instructed by facility staff.
 - G) Comply with facility provided COVID 19 testing if requested by the facility.
- 4) Visits will be monitored to ensure proper social distancing and the use of Personal Protective Equipment are maintained.
- 5) Moosehaven facility staff will:
 - A) Provide screening and document in log.
 - B) Provide two covered and one uncovered outdoor visitation areas on the screened porches with portable air conditioner/heaters available if needed. Privacy of communication will be maintained.
 - C) Provide one indoor visitation area in a room where privacy of communication can be maintained. Plexiglas barriers may be used as appropriate. A resident may have visitors in their room if safety precautions and privacy of communication can be maintained.
 - D) Provide signage identifying instructions for use of personal Protective Equipment, hand washing, sanitation and other infection control practices and risk of visitation.
 - E) Staff will be designated to support infection prevention and control education of visitors Personal Protective Equipment, mask, hand sanitation and social distancing and risk.
 - F) Hand washing or hand sanitation areas will be provided and explained to visitors.

- G) Staff will be designated to monitor visitor adherence to appropriate use of mask, Personal Protective Equipment, and social distancing.
- H) Staff will be designated to clean and disinfect visiting areas between visits and maintain hand washing or hand sanitation stations.

Outdoor Visitation

Moosehaven will provide one covered and one uncovered outdoor visitation areas on the screened porches with portable air conditioner/heaters available if needed. Privacy of communication will be maintained. Outdoor visitation is preferred due to the lower risk of transmission especially when the resident and/or the visitor are not fully vaccinated. However, the resident's individual health status and the weather conditions must be considered.

Indoor Visitation

Moosehaven will provide one indoor visitation area in a room where privacy of communication can be maintained. Plexiglas barriers may be used as appropriate. A resident may have visitors in their room if safety precautions and privacy of communication can be maintained.

- A) Although there is no limit of the number of visitors at one time, visits must be conducted in a manner that adheres to the core principles of COVID-19 infection prevention and does not increase risk to other residents.
- B) Moosehaven will avoid large gatherings (parties and events) where large numbers of visitors are in the same place and social distancing cannot be maintained.
- C) Visitors may not walk around the halls of the facility. They should go directly to the visiting area.
- D) If a resident's roommate is unvaccinated or immunocompromised the visit should not be conducted in the resident's room. If the resident receiving the visit is unable to leave the room, Moosehaven will find a way to provide the visit in the room.
- E) If the resident is up to date, they can choose to have close contact with their visitor including touching.
- F) Unvaccinated residents may have physical contact with their visitor under special circumstances such as a support person for special needs, and visitors participating in religious practices, and end of life situations. Visitors must be advised of the risk to both the resident and the visitor.
- G) If the resident and all their visitors are up to date and the resident is not moderately to severely immunocompromised, they may choose not to wear face coverings or masks and to have physical contact when no other residents or staff are in the room.
- H) Visits may occur during a facility outbreak investigation. All visitors and residents must wear mask regardless of vaccination status and the visit must occur in the resident's room or outdoors.
- I) During times of substantial to high community transmission Moosehaven may offer to provide COVID-19 testing for visitors. Visitors are strongly encouraged to become fully vaccinated.

Communal Activities, Dining and Resident Outings

- A) Moosehaven will allow residents to go on outings as they choose. The resident and those accompanying them will be reminded to follow all core infection control practices while outside the facility.
- B) If a resident or visitor reports close contact with someone with COVID-19 the resident will receive a COVID-19 test regardless of vaccination status. If they are not vaccinated, they will be placed on quarantine. If the resident develops signs or symptoms of COVID-19 after the outing the resident will be tested and placed on transmission based precautions regardless of vaccination status.
- C) Moosehaven may choose to test unvaccinated residents without signs and symptoms if they leave the facility frequently or for prolonged times like 24 hours.
- D) Moosehaven may quarantine unvaccinated residents who leave the facility and uncertainty exists about their ability and/or the ability of those around them to adhere to recommended infection prevention methods.
- E) While adhering to core principles of COVID-19 infection prevention, communal activities and dining may occur.

Documentation

- 1) The facility will maintain documentation of all non-resident individuals entering the facility.
 - A) Name of the individual
 - B) Date and time of entry
 - C) The screening mechanism used to determine the individual did not meet any of the enumerated screening criteria.
 - D) The screening employee's printed name and signature.
 - E) Documentation of visitor education related to Infection Prevention
- 2) The facility Infection Prevention Nurse is designated to ensure the practices listed in this document are followed.
- 3) This document will be available on the Moosehaven homepage.

Updated 5/13/2022